

## AFTER CARE INSTRUCTIONS

FVH Facility / The Solution use superior 'engineered' materials that closely match the substrate of the item being restored, ensuring that the repair lasts as long as possible. However, it should be remembered that it is a repair and the appropriate level of care as advised by FVH Facility / The Solution must be applied at all times. Repair and resurfacing are alternatives to replacement. Although the items or areas may look as good as new, they are not.

As is standard for many brand new household items, FVH Facility / The Solution restorations carry a 12 months warranty, unless advised otherwise at the time of quotation. Our warranty covers flaking, peeling and general failure of adhesion to the area of the repair.

In most cases when a repair fails, it is because simple After Care instructions have not been followed. Please take a few moments to read these instructions carefully

### **Don't be tempted to TOUCH the repair**

Your newly repaired item or damaged area requires a period of time to thoroughly cure. Please do not touch the repair or put items on it until after the recommended curing time has elapsed completely. For **LARGE RESURFACED** items or areas, such as baths, basins and ceramic tiling, please allow a minimum of **48 HOURS BEFORE USE**. For **SMALLER** damage rectification a minimum of **8 HOURS** should be allowed prior to use.

### **No abrasive products, chemicals or dyes**

Cleaning instructions for the repaired area will be in line with the original manufacturer's specifications i.e. only household creams or liquid cleaners (not containing abrasives) are to be applied with a soft cloth or sponge (not an abrasive pad such as 'scotchbrite' or a similar brand). Discolouration can be caused by staining from chemicals such as dyes, including hair dyes, and products containing black or acids/alkalines. Test any new products in a small and unobtrusive area

### **No excessive heat, movement or standing water**

Our repairs are designed to react in a similar way to the substrate's normal operating parameters. However, we do ask you to take care by not applying direct flame or heat exceeding 350o Fahrenheit (177o Celsius), avoiding excessive structural movement or movement of the fixtures and avoiding excessive moisture caused by standing water. New physical damage such as chips, scratches or the emergence of rust, is not covered under warranty.